

# CUSTOMER PRIVACY NOTICE

## For Display

### Document Control

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Page: 1 of 1

We respect your privacy and are committed to protecting your personal data

### How we use your personal data

For our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.

The welfare of your pets is our priority, that's why we'll use your personal details to let you know when your pet is due vaccinations and to remind you about flea and worming, as well as appointment and health check reminders, Practice/pet care advice and for reviews and surveys.

Where we need to perform the contract for the delivery of veterinary services we are about to enter into or have entered into with you. Including sending clinical history along with your contact details to referral services for further treatment of your pet. We will let you know if this is necessary.

Where we need to comply with a legal or regulatory obligation.

We may use your Identity, Contact, Technical, Usage and Profile Data to form a view on what we think you may want or need for your pet(s), or what may be of interest to you. This is how we decide which products, services and offers may be relevant for you (we call this marketing).

### Your legal rights

Request access, Request correction, Request erasure, Object to processing, Request restriction of processing, Request the transfer, Withdraw consent at any time.

### Controller

VetPartners Practices Limited t/a Park Vets is the controller and responsible for your personal data

### Contact details

Our full details are: VetPartners Practices Limited t/a Park Vets (registered in England and Wales under company number 10084952), Leeman House, Station Business Park, Holgate Park Drive, York YO26 4GB (and Practice Address)

### Data Protection Compliance Officer

Amanda Egan VetPartners Limited, Spitfire House, Aviator Court, Amy Johnson Way, York YO30 4UZ